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**RELIABLE,  
SUSTAINABLE  
COMMERCIAL  
CLEANING**



We retain **97%** of our clients because we deliver an **exceptional standard of service.**

# GREEN FACILITIES: LEADING ECO-FRIENDLY CLEANING

Innovation, sustainability, and reliability - Green Facilities does commercial cleaning better. It's our dedication to working with you that sets us apart from our competitors. Our commitment starts before we enter your site - and doesn't finish until long after.

## We are:

- ✓ ISO 9001, ISO 14001 and ISO 45001 certified.
- ✓ Committed to only using non-toxic, environmentally-friendly products.
- ✓ Continually investing in more energy-efficient equipment and operations.
- ✓ Highly dedicated to our customers, using cutting-edge CRM technology, which allows you to seamlessly measure our performance against your KPIs.

- ✓ Certified CIMS Experts with over 20 years' experience in facilities management.
- ✓ Active members of the IWFM, BICSc and ISSA.
- ✓ An officially-recognised Living Wage Employer.

We are far more than a traditional facilities management company: we are your trusted partner for anything and everything hygiene.



"We have found Green Facilities very responsive, pro-active and cost effective in providing eco-friendly cleaning and other soft FM services to all our stores."

**Peter Marsh, CEO**



# OUR SERVICES

We provide reliable **daily and periodic cleaning services** for a range of businesses, including, but certainly not limited to:

- ✓ Retailers and restaurants
- ✓ Offices and co-working spaces
- ✓ Museums and cultural spaces
- ✓ Leisure centres and health clubs
- ✓ Schools and education hubs

We excel in **specialist cleaning services, including:**

- ✓ Steam cleaning
- ✓ Wet area cleaning  
(e.g. shower rooms and poolside cleaning)
- ✓ Carpet cleaning
- ✓ Hard floor cleaning
- ✓ Graffiti removal
- ✓ Event space cleaning
- ✓ COVID-19 decontamination cleaning

We also maintain a commitment to other **necessary cleaning and hygienic services, such as:**

- ✓ Provision of sanitary bins
- ✓ Installation and maintenance of hand dryers
- ✓ Supplying consumables  
(such as toilet paper and hand towels)
- ✓ Organising recycling on behalf of clients
- ✓ Handyman services

From **regular site audits** and **consultation services** to stocking and selling an entire catalogue of cleaning products, **you can trust us to fulfil your every possible hygiene need.**

**Want to see us in action? Why not book us in for a demo clean? Get in touch to find out more.**





## OUR VALUES

**At Green Facilities, our strong core values guide our work and our relationships with clients and employees. We deliver exceptional cleaning because of our commitment to the highest standards of care towards both **People** and the **Environment**.**



### People

The deep relationships that we nurture with our clients mean that no stone is left unturned when cleaning your place of business. At Green Facilities, we set out to build long-term partnerships. In this way, we can focus on maintaining the highest standards of hygiene at your workplace, for the longest time. **We retain 97% of our clients for this reason.**

However, we can't do this without a commitment to our employees. To be successful in the long run, we need experts who are well-trained and well looked after. Therefore, we prioritise their wellbeing through a number of initiatives. First and foremost, we recognise their true value to us, as a proud **Living Wage Employer**.

We also love to reward those who regularly go above and beyond for our clients. Our **GreenFM Superstars initiative** recognises individual employees for their exceptional service.



### Environment

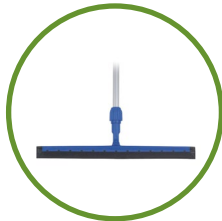
**Green by name, green by nature:** Green Facilities puts sustainability at the heart of our work. 'Reduce consumption and recycle' is our guiding principle. We put this into action every day by only using non-toxic cleaning products, recycling meticulously and effectively, and delivering best-in-class employee training.

Our environmental commitment is powered by innovation, from cleaning tools that generate minimal waste to smart technology that provides actionable data on our environmental impact. The crowning achievement of this is our fleet of electric vehicles, which ensures that our emissions remain miniscule, even when the day's work is done.



# OUR INNOVATIVE PRODUCTS AND TRUSTED SUPPLIERS

Think you knew cleaning? Think again. Innovation underpins everything we do – from our methods and our hardware to the way we support our clients. Here's what we can do for your business:



## Sustainable daily cleaning

Flat mops may look humble, but they mean clean. They're far more hygienic than conventional mops and buckets because they require 75% less water and use 87.5% fewer chemicals. We use them to reduce dependence on VOCs. For seriously heavy-duty jobs, we deploy the **scrubber-dryer**.



## Sanitise, mesmerise, capitalise

We distribute and install Savortex's range of sanitisers and hand dryers, which can deliver data on usage to reduce waste. *AdDryer™* and *Full Motion™* devices have screens that can deliver pertinent internal marketing messages - and even sponsored video content that generates revenue for you.



## Keep high-traffic areas bacteria-free

We can provide and fit **Veraco's** range of antibacterial *Safe Wraps™*, button covers and push pads to protect high-contact areas from contamination. Handrails, trolley handles, push bars – these nifty covers can go anywhere and everywhere, keeping 99.9% of germs at bay for up to a year.



## Deep clean once - protect for months

We stock **Infect Protect's** antimicrobial coating and we use it everywhere. You can't see it, smell it or feel it, but it works all over, from office desks to park benches, disinfecting and protecting against all manner of viruses, including COVID-19.



## Trust in our quality – and see the results for yourself

No two contracts are the same, and we treat each one with the care and attention it deserves. To that end, we use **Templa CRM** to measure SLAs and track against the KPIs that matter to you. You can access data using an easy-to-read dashboard that lets you keep on top of our performance.



## Patrol and sweep indoor and outdoor spaces – no humans required

Our cleaning services are better with a human touch. However, robotic cleaners such as the **DeepBlue AI Sweeper - Rhino** and **AI Floor Scrubber - Baby Orca** make our work that much more thorough. We use these groundbreaking autonomous sweepers to patrol and clean indoor and outdoor spaces. They free our people up for jobs that need that extra care.



## TESTIMONIALS

We have been using Green Facilities for in excess of 10 years now and are very pleased with their ever-attentive service. I would recommend their services."

**Admin Head at Gravita** 

Thanks for your services for our event, your team were great and I have recommended you to... other producers."

**Melissa H, The In** 

Just want to say what a fantastic job Alvaro is doing; he has been brilliant. Thank you very much!"

**Alex M, Continental Drifts** 

Green Facilities Management have surpassed my expectations since taking over our cleaning contract... The level of cleaning has been very high and the customer liaison, outstanding."

**Store Manager, Planet Organic** 

**We are also proud to work with:**



# ACCREDITATION & MEMBERSHIPS

Our results speak for themselves. However, we work hard to maintain consistently best-in-class standards of hygiene. For that, we've earned a lot of recognition. Here's what it all means for you:

## **ISO 9001**

Green Facilities guarantees a high standard of quality management via our Double-Check Audit system. All our processes, from customer service to cleaning procedures, are optimised to ensure the highest quality of service.

## **ISO 14001**

This simply means that Green Facilities is measuring and mitigating its environmental impact when providing sustainable, non-toxic and bio-degradable cleaning services.

## **ISO 45001**

Green Facilities ensures that it conducts its operations with the utmost regard for health and safety. With years of experience, we have developed robust risk management and safety practices that are fully compliant with all health, safety and employment laws.

## **IWFM**

Green Facilities is a corporate member of the IWFM (Institute of Workplace & Facility Management). IWFM is the professional body for Facilities Management, which promotes and embeds professional standards in the industry.

## **BICSc**

Green Facilities is an active member of the British Institute of Cleaning Science. The BICSc plays an important role in setting standards for cleaning, training and education for the industry to follow. BICS helped Green Facilities' management achieve CIMS certification.

## **ISSA**

Green Facilities is an active member of the ISSA: the pre-eminent trade body of the global facilities management industry. The CIMS was conducted and delivered by ISSA and is the only globally-recognised cleaning management certification.

## **CIMS Expert**

Our management staff is accredited as CIMS (Cleaning Industry Management Standard) Expert by ISSA and BICS. CIMS certification demonstrates an organisation's ability to deliver a comprehensive and customer-centric service.

## **Living Wage Employer**

Green Facilities is very proud to be a London Living Wage employer. By paying a real Living Wage, we are taking a stand to ensure that employees earn a wage that is sufficient to live on. All full-time employees at Green Facilities are paid above London Living Wage.

## **GBC**

Green Facilities are proud to be GBC (Good Business Charter) accredited. The GBC recognises and commends responsible business practices.





Commercial Cleaning & Recycling Company

Making London Greener & Cleaner

eDISPATCH



- Free Cleaning Assessment
- ISO 9001 Certified
- Eco-Friendly Cleaning

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